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WEST VIRGINIA LEGISLATURE

SECOND REGULAR SESSION, 2000

ENROLLED

COMMITTEE SUBSTITUTE FOR House Bill No. 4753

(By Delegate Beane)

Passed March 10, 2000

In Effect July 1, 2000

ENROLLED

COMMITTEE SUBSTITUTE

FOR

H. B. 4753

(BY DELEGATE BEANE)

[Passed March 10, 2000; in effect July 1, 2000.]

AN ACT to amend article nine, chapter twenty-one of the code of West Virginia, one thousand nine hundred thirty-one, as amended, by adding thereto a new section, designated section eleven-a, relating to protection of consumers who purchased manufactured housing; required notification to consumers of inspection services offered by the West Virginia manufactured housing construction and safety board; requirements for written reports to consumers of inspections conducted of manufactured housing; administrative deference to the West Virginia manufactured housing construction and safety board to inspect for defects in response to consumer complaints; providing ninety-day deference period by consumers to the board for alleged defects in manufactured housing; and tolling the statute of limitations during the ninety day period.

Be it enacted by the Legislature of West Virginia:

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That article nine, chapter twenty-one of the code of West Virginia, one thousand nine hundred thirty-one, as amended, be amended by adding thereto a new section, designated section elevena, to read as follows:

ARTICLE 9. MANUFACTURED HOUSING CONSTRUCTION AND SAFETY STANDARDS.

§21-9-11a. Inspection of manufactured housing; deferral period for inspection and administrative remedies; notification to consumers of rights.

1 (a) Inspection of manufactured housing. — When a 2 purchaser or owner of a manufactured home files a written 3 complaint with the board alleging defects in the manufacture, 4 construction or installation of the manufactured home, and any 5 additional information the board considers necessary to conduct an investigation, the board shall within sixty days, to the extent 6 7 feasible, cause an inspection of the manufactured home by one 8 or more of its employees or person authorized and supervised 9 by the board. The board shall provide the consumer a written report indicating whether the defects alleged by the complaint 10 11 constitute violations of federal or state statutory or regulatory 12 standards or good and customary manufacturing standards in 13 the construction, design, manufacture or installation of the 14 manufactured home. If the report indicates that the alleged 15 defects do constitute any of these violations, the board shall 16 take such further administrative action as provided for in this 17 article including, but not limited to, ordering the manufacturer, 18 dealer or contractor to correct any defects;

(b) Limited period for exclusive administrative remedy. —
The board has a period of ninety days, commencing with the
date of filing of the complaint, to investigate and take administrative action to order the correction of any defects in the
manufacture or installation of a manufactured home. A purchaser or owner of a manufactured home may not file any civil

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25 action seeking monetary recovery or damages for claims related to or arising out of the manufacture, acquisition, sale or 26 27 installation of the manufactured home, until the expiration of 28 ninety days after the consumer or owner has filed a written 29 complaint with the board. This period of exclusive administra-30 tive authority may not prohibit the purchaser or owner of the manufactured home from seeking equitable relief in any court 31 32 of competent jurisdiction to prevent or address an immediate risk of personal injury or property damage. The filing of a 33 34 complaint under this article shall toll any applicable statutes of 35 limitation during the ninety day period but only if the applicable limitation period has not expired prior to the filing of the 36 37 complaint.

(c) Notice of consumer rights. — Every dealer or contractor 38 39 who moves homes from one place to another shall provide 40 written notification to every purchaser of a manufactured home of the availability of administrative assistance from the board 41 42 in investigating and ordering corrections of any defect in the 43 manufacture or installation of a manufactured home and the 44 period of exclusive jurisdiction given to the board. The board 45 may prescribe that the notice contain any information the board 46 determines to be beneficial to the purchaser or owner of the 47 manufactured home in exercising that person's rights under this section. 48

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That Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled Chairman Senate Committee Chairman House Committee

Originating in the House.

In effect July 1, 2000.

hel. Clerk of the Senate

Ssea. h. Clerk of the House of Delegates President of the Senate

Speaker of the House of Delegates

this the The within , 2000. day of _ Governor

PRESENTED TO THE

GOVERNOR Date_ 1 ₹ 0 Time,